

# iNSPiRETEK



WE'RE MAKING  
**THINGS SIMPLE**



# iNSPIRETEK

## Product Suite Overview

### infinite

Track, Reflect & Connect

All ages mobile app:

- Exclusive wellbeing content
- Tracking & reflection system
- High quality & engaging education
- Simple & intuitive interface



### insight

Connect, Analyze & Influence

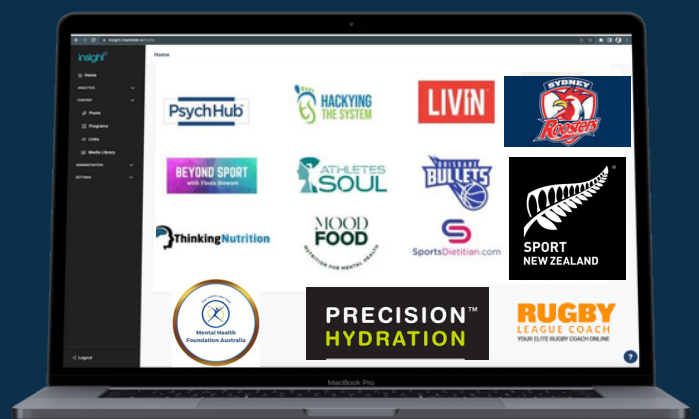
Web and mobile platform:

- Exportable wellness data
- Automatic red flag alert system
- Team management
- Content publishing



### iNSPIRE HQ

One of the largest and best curated mental health, sport and education content libraries in the world delivered straight to your media library in insight.



# iNSPIRETEK

## The New Benchmark

1

**Custom Branding** - Drive brand awareness and engagement by adding custom logos, branding and colours under Settings > Theme. This is a great opportunity to attract new sponsorship or reward current sponsors.

2

**Content & Education** - Set up a Content Programming Schedule for your team or we can do it all for you with our extensive library of mental health, wellbeing, sport and educational content. From content creation to distribution to engagement metrics, we have got you covered!

3

**Program Optimisation** - Optimise in-person workshops by establishing a digital program delivery option. Extend the reach of your services, reduce the amount of time required for delivery and ensure you can always deliver no matter the day, time or situation.

4

**Streamline Communication** - Centralise communications, newsletters and announcements into one simple and easy-to-use platform whilst capturing valuable engagement metrics and wellbeing data. Take the guess work out of it!

5

**Let's Go!** Choose a specific Go Live date or a choose phased approach over a few days or weeks to get started. We can do everything from concierge onboarding service, plan and deliver Launch Events and even design merch for the affair!



# iNSPIRETEK

## Customer Success (CS)

At iNSPIRETEK, CS means putting our customers at the centre of everything we do - not first, not above, but right in the centre.



### Overview

Customer Success (CS) is a proactive, long term strategy to understand your specific challenges and goals, set an action plan and work with you to meet and surpass those objectives. It's easy to be successful when you have a solid team and a solid game plan!

### Monthly Check In Calls (CIC)

CIC's are regular touch points to provide you with dedicated support and guidance on your journey. The CS Team will set you up with a CS Plan outlining your SMART goals and work through these with you each month. A basic agenda for a CIC includes your updates (news, events, feedback), iNSPIRETEK updates (features, content, events), progress update on goals (what's working, what's not, what next, by when).

### Catalyst for Change (CFC)

CFC is an initiative of iNSPIRETEK to advocate for and raise awareness of youth mental health and wellbeing through collaborative working groups and forums. CFC aims to unite people of all ages and backgrounds to have real conversations about the current challenges facing our community in a safe and collaborative environment.

# iNSPIRETEK

## Support & Resources



**Customer HQ** is your hub for all of the info and resources you will need including FAQ's, help articles and much more



**Introductory Videos** explaining who we are that you can share with your community



**Onboarding Resources** including step by step videos & PDF's to cater to different learning styles in your team.



**Onboarding Sessions** specific to your community where we'll cover the in's and out's of the platform and how you can get the most out of yours! With 12 every month we can work around the busiest of schedules.



**Content Catalogue** with all of the latest content programs available for your community



**Content Programming Template** to plan and schedule content in advance with your team. It takes less than 2 minutes to create positive change in your community, simple!



**Success Check In Calls** occur once a month with an experienced member of the CS team to assist you in driving adoption and engagement

# iNSPIRETEK

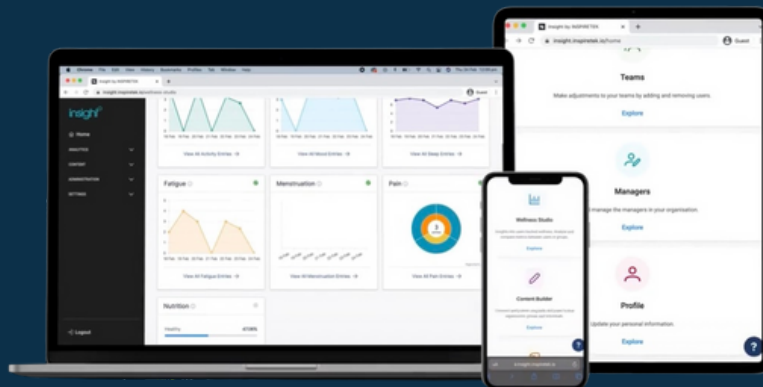
## Connect, Analyse & Influence

Allowing you to connect with your users like never before, gain detailed insights into their engagement and wellbeing across small or large groups in a simple and easy to use platform.

### Data Trends & Insights

Did you know you can filter and export the wellness data? Each biometric section has unique, pre built filters which allow you to look into specific data. This data is useful for monthly reports, giving feedback on progress and reminding your athletes and students of the improvements they have made.

ie. view all pain within your organisation over a specific time period, filter by intensity to identify any trends or correlating data points. Export and shared with your support team or allied health professionals to make adjustments to the training program as required.



### Content & Resources

Access iNSPIREHQ's sport, mental health and educational content or distribute your own content via the insight platform. Choose between a Simple Post (single update with text, images, PDF's or hyperlinks) or a Program (combo of videos, images and PDF's). Share it to a specific team or your entire organisation in a matter of minutes. You will be able to track deidentified engagement metrics including total views, unique views, frequency and date.

# iNSPIRETEK

## Get Started!

From beginning to end we make connecting with your community simpler and easier than ever before, what are you waiting for?!



1

Sign up online or get in touch with the team to discuss your options

Invite staff and users to the platform

2



Book into an Onboarding Session

3

Set up content programs & check ins

4



Connect with your community like never before

5



# iNSPIRETEK

We are with you every step of the way!

We offer specific onboarding sessions for your community whether they are new to iNSPIRETEK, new to your organisation or just need a refresher!

[BOOK HERE](#)

## **Administrator Onboarding Sessions - 4 x month**

This is a 60 minute in depth session catered towards Organisation Administrators and Managers, covering the in's and out's of the platforms as well as tips on setting your staff and end users up for success.

[BOOK HERE](#)

## **General Staff Onboarding Sessions - 4 x month**

This is a 30 minute session giving your staff members an overview of the main functions of the platform as well as how to set up their teams and invite users into the infinite app.

[BOOK HERE](#)

## **Community Onboarding Sessions - 4 x month**

This is a 60 minute session catered towards your broader community including end users, parents and key stakeholders. Once you invite them into their teams, we will walk through how to get the most out of the infinite app touching on key topics such as educational content, wellness tracking & data privacy.

[BOOK HERE](#)

## **Catalyst for Change Forums - 1 x month**

This is a 60 minute session to discuss challenges and share learnings equipping you with strategies and practical skills to drive positive change in your community. Each session will be delivered by the iNSPIRETEK team alongside a range of Guest Speakers from your local sporting hero's to Olympic Champions.



# iNSPIRETEK

## Check In Call Agenda

S	<b>SPECIFIC</b>	What do you want to achieve?
M	<b>MEASURABLE</b>	How will we track progress?
A	<b>ATTAINABLE</b>	How will we achieve it?
R	<b>RELEVANT</b>	Is this relevant to your community now?
T	<b>TIMELY</b>	When do you want to achieve this by?
SMART Goal 1		
SMART Goal 2		
SMART Goal 3		
Actions		
Review Date		

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